

EMPLOYEE SPOTLIGHT



DANIELLE HENSON

Associate Manager Clinical Operations Site Management



Location

Tampa, Florida



Time at Worldwide

2.5 years

Years in the industry:

11 years of clinical research experience overall

Therapeutic Areas of Focus:

I have a wide-range of experience, including endocrinal trials and type 1 diabetes research, critical care, rare disease, infectious disease, and respiratory studies. I now oversee a group of CRAs who cover a wide-range of therapeutic areas

Passion:

Spending time with my husband, Russ, son, Lucas (7), and daughter, Madeline (4). I also create poxy-resin art, love to travel, and host parties for my family and friends.

Q: Why did you first apply for a position with Worldwide?

I had a former manager I worked with at a previous CRO who reached out to me when I was as a CRA at a different company. The relationship we built was so strong, and I valued her insight and relationship. So when she asked for me to come to Worldwide, I jumped at the opportunity. She talked about the work-life balance Worldwide offers, and as being a mid-sized CRO, we always look to grow within.

Q: How has your experience at Worldwide differed from roles you've had at other CROs?

Worldwide is very different than any other company I've worked at; they genuinely listen. We can speak our minds and are listened to. We can express our concerns, and the leadership teams hear you. There is room for growth within our company and we can express what we want our next steps to be internally.

Q: How has Worldwide helped pave the way for your personal growth as a clinical trials professional?

Worldwide sees the potential in every individual that works here. They listen to your goals and want to help you pursue the next steps in your professional growth. I have grown tremendously over the last two years of being here. In November of 2019, I started as a CRA 2, then was promoted to a Senior CRA in June 2021. COVID hit and travel became an issue since I had two little kids at home. So my manager put me in a position where I could mentor a group of in-house CRAs and have the opportunity to grow within my career. Then I was promoted to Associate Manager to help oversee a CRA team from a management perspective. That flexibility during COVID and its impact on my personal life was tremendous for me.

Describe yourself in three words.

optimistic, motivated, trustworthy

Family & friends would describe you as:

genuine, caring, dependable

About Danielle Henson's Family



Danielle's husband, Russ and on, Lucas (7), and daughter, Madeline (4).

Q: How does Worldwide help your work and personal life co-exist better than other places you've worked?

I've never worked at a company with a flex paid-time-off system before Worldwide. I have two small children at home and can work their schedules and time off of school and holidays and various aspects of a school schedule to optimize our family time, which has been a great selling point.

Q: Would you tell a friend to work at Worldwide?

Yes, I would absolutely recommend Worldwide to my family and friends every day. Worldwide values you as a person and sees your potential as an employee. Senior leaders and managers want to help you reach your goals in any way that's possible.

Q: How have you leveraged Worldwide's flex paid time off to ensure better work-life balance?

Having the flex paid time off has allowed me to take time off in the middle of the workweek with my family to do things such as visit Tampa's theme parks. And taking the time off is encouraged. Having two small kids, I can utilize our flex PTO to embrace family time and work around our kids' schedules. We can take family vacations in the middle of spring break in March, go to the mountains or beach, and enjoy the time off while others may have to work; it has been great.

Q: What gets you most excited about your work?

I do what I do daily because I know its impact on the lives that we touch every day. My dad had a rare kidney disease that he battled with since I was seven years old, so I've seen clinical research at hand. I have family members with cancer, and two of my uncles have Type 1 diabetes. So that's actually what started my career in clinical research. I've seen the impact this work makes on families, and how the progress and research we do truly make a difference.

Was there anything about Worldwide's recruitment that stood out to you specifically?

Worldwide's recruiters are fantastic. They had the knowledge to be able to answer role-specific questions, which was truly helpful when you're in the process of considering a new company. They were also very knowledgeable about our benefits and how they could funnel all of my questions. I also loved that I had a primary point of contact if I had follow-up questions after an interview, and I always knew I could reach out to my recruiter and get solid answers back.

What is the culture like at Worldwide?

The culture at Worldwide is warm and embracing. I feel like you can be yourself. You can have an open conversation with your colleagues. We have a standing remote happy hour with our team, which is a fun opportunity to know remote colleagues.

How do you feel Worldwide helped its employees navigate through COVID?

Worldwide transitioned through COVID so smoothly. It was great. We had the opportunity to revise our clinical monitoring plans to adapt to the ever-changing world of clinical research. We revamped our systems to do remote work in a secure environment and adapt to the flexibility. During COVID, my family had limitations. We had two kids and were trying to juggle school schedules. Traveling also put a kink in that plan, so my manager helped me find remote work, and I had a lot more tasks that would be completed in-house to adapt to my situation during COVID.

How is working for a mid-size CRO like Worldwide different than working for a large CRO?

Before working at Worldwide, I worked at a larger CRO where I felt like a little fish in a big pond and that our voices weren't heard. At Worldwide, the leadership team is captivated; managers are there to listen so we can make efficiencies. I feel like my voice is heard. If you want to build up the ladder and grow, you can do that. You have those opportunities. And I truly value that - Worldwide looks at you as an individual with goals and aspirations and helps you navigate your path.

Danielle Henson's is one of the more than 90 percent of Worldwide Clinical Trials employees who feel a sense of belonging here.
Find your place with us!

Visit [Worldwide.com/Careers](https://www.worldwideclinicaltrials.com/Careers) to view our current career openings.

